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Federal Communications Commission
Office of the Secretary
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Subject: Protecting and Promoting the Open Internet 14-28

There is essentially a duopoly, if not a monopoly, of mega-corporations acting as Internet Service Providers in the country. There is little if any competition. The non-competitive situation has led to ISP's being noted for an appallingly low standard of customer service, freedom to price at will and "cherry picking" as where they will provided adequate service.

The recent decision by ISPs creating disparate access based by charging content providers a premium for providing fast access will limit the capability of smaller providers to provide quality access and will likely stifle new business development. To the extent that the ISP is also a content provider there is clearly an opportunity to manipulate pricing to favor the ISP. Ultimately, I as ISP customer and content consumer, will be asked to absorb the cost. So, on this particular matter, tiered bandwidth based on the content providers forced to pay for priority high-speed bandwidth should be prohibited. I use the Internet for personal and business purposes. I do not want ISPs manipulating the experience behind the scenes.

If it takes reclassifying Internet Service to fall under Title II, so be it. Unfortunately the current ISP duopoly cannot be relied upon to provide a level playing field for equitable access to the Internet. And, should Title II be applied, it should also include wireless access. Alternatively, the ISPs should enter into a binding agreement to prevent them from manipulating bandwidth.

Unfortunately, the underlying issue is failure of the Justice Department to pursue anti-monopoly action leading today's monopolistic situation or the failure of Congress to recognize in anti-trust legislation the threat to unrestricted Internet access this poses. The issue is further exacerbated if the FCC turns a blind eye to the rush ISP and content provider mergers.

Sincerely,


Scott McKown